

Client Fee Adjustment Notice

To help sustain high-quality, accessible counselling services for our community, Resolve will be introducing phased fee adjustments.

These changes reflect rising operational costs and our ongoing commitment to providing timely access to care, while continuing to offer subsidized and low-cost options for those who need them most.

New Rates Effective July 1, 2026:

Subsidy Level	1: \$15
	2: \$40
	3: \$65
	4: \$90
Full Fee: \$130	

Additional Changes Effective January 1, 2027:

Subsidy Level	1: \$15
	2: \$40
	3: \$75
	4: \$100
Full Fee: \$140	

Our Commitment to Accessibility

- All current no-fee programs will remain free
- Subsidy Level 1 fees will remain \$15/session
- Subsidies will continue to be available based on income and family size
- Resolve rates remain well below the local average of \$155/session

If cost is a concern, we're here to help. If these changes impact you, please speak with your counsellor or contact our intake team.

Questions? Please reach out to our team at any time.

**Thank you for your continued trust in Resolve Counselling Services.
Your support helps ensure counselling remains accessible to
everyone in our community.**